



SERVICES LIST

VIRTUAL IT MANAGER Innovative Intelligent Informative

You don't have to call us, we'll call you.

HTS provides monitoring and management of your network. We monitor performance, capacity and availability to prevent unnecessary down time. We receive and respond to monitoring alerts instantly, allowing us to address most of your network issues before they escalate to the point of failure. Additionally, we can manage many aspects of your network: bandwidth, wireless, anti-virus, anti-spam, software updates, etc. To keep properly maintained and running smoothly. You will receive frequent reports on the health of your network, allowing you to plan for major service and future upgrades.

SERVICE	Basic	Complete Care
Network Performance Reports	✓	✓
Quarterly Network Review	✓	✓
Manage Microsoft Critical Software Updates	✓	✓
Network Security	✓	✓
Manage Windows Anti Virus, Spam, Malware	✓	✓
Network Support	✓	✓
Incidents Per Month	0	✓
Monitoring	✓	✓
Service	✓	✓
Workshops	✓	✓

For More Information or Network Assessment No Cost or Obligation Call (708) 597-5005 Email: HTS@hts.net Visit us on the web @ www.hts.net

Your Business Security Experts Innovative Intelligent Informative

Alarm Systems

HTS monitoring centers help protect what you value most 24 hours a day, 7 days a week. Trained professionals are watching your business and ready to contact the appropriate emergency agencies if necessary. In the event your phone line is compromised, HTS offers cellular backup service.

- Flexible call management plans
- Customized reporting
- Extensive device monitoring
- Monitored hosted video available

Video Surveillance

HTS offers CCTV, as well as a hosted solution, for video surveillance and employee safety monitoring. We deliver great quality, real-time and archived video directly to your browser, wherever you are.

- IP cameras
- Tamper proof offsite storage
- Email snapshots & video clips for immediate viewing

DOOR ACCESS CONTROL

HTS provides a full complement of products, design services, and expert installation to accommodate virtually any facility. Companies of all sizes are keeping a closer eye on their property with proximity or swipe keys. All the time maintaining an automated record of who and when doors, or equipment, are accessed.

HTS provides sales, installation, service and repair of commercial security systems in both the existing facility and new construction marketplaces. Our security professionals work with architects, contractors, security managers, property and facility managers and business owners who actively provide security, safety and increased productivity.

Markets Served:
HEALTHCARE
EDUCATION
HOSPITALITY
GOVERNMENT
RETAIL
INDUSTRIAL
BANKING

ADA Compliant Power Doors:

- Allows safe and easy entry and exit for the physically disabled and elderly.
- Compliant with ADA Regulations.
- Fines as high as \$11,000 per offense for non compliance.
- Compliance enforcement is stricter

The Latest Technology:

- RFID Tags - change to Proxim
- Keypads
- Smartcards
- Card Readers
- Biometric Readers
- Video Communication

Product Offerings Include:

- Access Control Systems
- Electrified Door Hardware
- Intrusion Alarm Systems
- CCTV/Digital Video
- Automatic Doors
- Wireless Access Solutions
- Telephone Entry Systems
- Intercom Systems
- ID Badging
- Networked Solutions
- Parking Control

Why Use Access Control:

- Parking Areas
- Reception Room
- Server Room
- Employee Time Tracking
- Track Movement History
- Coordinate with Video Camera

Heritage Technology Solutions
Fully Licensed Illinois Alarm Co.
Agency license #127.007438

HERITAGE TECHNOLOGY SOLUTIONS

Is your old phone system putting pressure on your business?

There is a cure: Allworx + HTS.

Improve your competitive edge with the same powerful features big businesses enjoy in their phone systems - at a fraction of the cost!

Up to now, competitive product offerings have not made VoIP systems a realistic option for many businesses - they're too expensive, they lack the full features of traditional systems and they're too complex to install and use.

HTS and Allworx have changed all that - with total communication solutions that break all the industry rules on price, functionality and ease-of-use. We've eliminated the compromises that businesses have had to make when transitioning to VoIP technology - offering all of VoIP's benefits, without losing any of the traditional phone features you enjoy.

Features & Benefits

- Saves your company money
- Scalable to grow with your business
- Multiple office locations become one
- Fully featured to accommodate off-site employees
- Single point of contact for your phone network and phone system
- Learn more at hts.net

HERITAGE TECHNOLOGY SOLUTIONS

Low Voltage Services

your network wiring look like this?

Would you like your network wiring to look like this?

E and 6 Wiring

- optic cabling
- V Wiring
- irc Extensions
- in Racks & Enclosures
- Network Design
- Construction and Expansions
- tations

Other Services

- Audio/Video Solutions
- Security Camera Solutions (IP and Analog)

Would your business survive? What do you do tomorrow?

Is your data safe? Are you sure your backups really work? Would your business survive a fire, tornado, hurricane, earthquake or even a simple server hardware failure? Having any doubts? Call Heritage Technology Solutions and we will make sure you can confidently answer yes to all of these questions.

Disaster Recovery Planning

- Data/Server Recovery
- Power Redundancy
- Business Continuity Policy Development
- Disaster Recovery Handbook
- Temporary Facilities and Equipment
- Pandemic Planning
- 80% of your employees are home sick, what's your plan?

HTS SMD Backup Professional Includes

- Fast Recovery for files and email
- Virtualization of failed servers decreasing downtime from days to hours
- Online and local storage ensuring data security and meeting regulations
- Built-in archiving to rid yourself of costly tapes, offsite storage facilities and downtime while waiting on restores.
- 24/7 & 365 Monitoring and Management insuring data integrity
- Our service is a business continuity plan
- Fits errors before server failure occurs
- 24/7 Support
- Ensure Email and Database Health and stability

HTS Data Safe - Disaster Recovery

HERITAGE TECHNOLOGY SOLUTIONS
13600 S. Kenton Ave. • Crestwood, IL 60445
Phone: (708) 597-5005 • Fax: (708) 597-5091 • www.hts.net

HTS Technology Relocation Services

Moving is simple when one company services all your technology needs.

Office and equipment relocations, especially large department and building moves can cripple productivity if not planned and executed properly. HTS "turn-key" relocation services will minimize disruptions to your business and get your staff back on-line immediately.

Technical Relocation Services

- Timeline & Project Plan Creation and Management
- Contractor and Vendor Management
- Pre-Move Preparation
- Backup, Recovery and Disaster Planning
- Equipment Inventory & Packing Activities
- Disconnect/Reconnect Services
- Site Walkthrough
- Establish Post-Move Helpdesk
- Provide Report to Management on Equipment, Budgets and Progress
- Phone/Network/Fiber Cabling/Video/Audio Cabling
- Phone System Relocation
- Security System Relocation

We take care of all your data and voice needs. We work within your budget to get you fully operational at your new location the day you move.

With HTS in control of your relocation, your staff can concentrate on what your company does best.

Not only does HTS simplify the move, we also provide you with data networks, telephone systems, audio solutions, AV systems, voice and data cabling, technical staff services and much more.

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DATA SAFE PUT YOUR DATA IN LOCK UP

Heritage Technology Solutions

LOOKING FOR SAFE, RELIABLE AND EFFICIENT BACKUPS? WITHOUT MESSING AROUND WITH TAPES?

RELIABLE ONLINE DATA BACKUP

Starting at \$10 a month

You store your money in a bank

- But where do you store your data?
- How much is your data worth?
- How long will it take to replace?

From small businesses to international organizations, HTS Data Safe offers a remote backup solution that meets your needs. Data Safe can provide remote backup and restore protection for a range of network platforms.

Data Safe Benefits:

- Backups stored off-site
- Reduces human error through automated processes
- Eliminates the frustration associated with finding tapes
- Full backup of servers and applications
- Secure, redundant Customer-provided your data safe
- Long Term copies of your data day and night to protect you
- Proving is based on total data stored
- Keep as many generations of a file as you want

Your company's information and content that data is the backbone of your business. It does not matter if you are a Fortune 100 company or a one man shop, your data is extremely important to you and to us.

HTS is pleased to offer you "best-in-class" online data protection services. To businesses of all sizes, HTS Data Safe is the most secure, reliable and easiest way to protect your valuable business data.

You pay only for the storage you use each month, there are no license fees or costly hardware and storage media purchases.

REMOTE BACKUP

- Incremental encrypted
- Unlimited versioning audit trail
- Instant web access data usage reports
- Data recovery instant email alerts

FREE UNLIMITED LOCAL BACKUP

- EMAIL ARCHIVE OPTION

DATA CENTER

- 99.999% reliability
- ISO 9001
- Procedural power
- 24/7/365 monitoring
- 100% data integrity
- 24/7/365 email support
- 24/7 security guards

HTS Data Safe is committed to delivering the best service in the remote data storage business based upon internationally established standards for encryption and security. By reducing your risk of data loss.

HTS offers the best remote data protection service available anywhere.

PUT YOUR DATA IN OUR SAFE

ASK ABOUT OUR FREE DEMO & TRIAL

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Click a page above to read further.



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