Terminal Service Server

Web Server

Maintenance

Reporting

On-Site Service

Firewall / Router

PC Maintenance

Virus Definitions

Hardware & Asset Inventory

Software License Inventory

Firewall/Router Management

Advanced WAN/Firewall Reporting

Change Management Patch Management

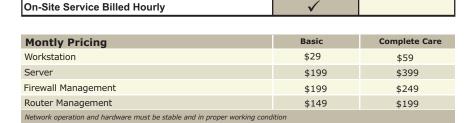
VIRTUAL IT MANAGER

Innovative Intelligent Informative

You don't have to call us, we'll call you.

HTS provides monitoring and management of your network. We monitor performance, capacity and availability to prevent unnecessary down time. We receive and respond to monitoring alerts rapidly, allowing us to address most of your network issues before they escalate to the point of failure. Additionally, we can manage many aspects of your network (backups, anti-virus, anti-spam, software updates, etc.) to keep it properly maintained and running smoothly. You will receive frequent reports on the health of your network, allowing you to plan for major service and future upgrades.

SERVICE	Basic	Complete Care	
Monthly Network Performance Reports	✓	✓	
Quarterly Network Review	✓	✓	
Manage Microsoft Critical Software Updates	✓	✓	
Monitor Backups	✓	✓	
Manage/Monitor Anti Virus, Spam, Malware	✓	✓	
Remote Support			
Incidents Per Month	5	✓	
Monitoring			
Server	\checkmark	✓	
Workstation	✓	√	
Exchange		✓	
SQL		✓	





ALL YOU

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