## You don't have to call us, we'll call you.

HTS provides monitoring and management of your network. We monitor performance, capacity and availability to prevent unnecessary down time. We receive and respond to monitoring alerts rapidly, allowing us to address most of your network issues before they escalate to the point of failure. Additionally, we can manage many aspects of your network (backups, anti-virus, anti-spam, software updates, etc.) to keep it properly maintained and running smoothly. You will receive frequent reports on the health of your network, allowing you to plan for major service and future upgrades.

**ALL YOU CAN EAT!**

| SERVICE | Basic | Complete Care |
|---|---|---|
| Monthly Network Performance Reports | ✓ | ✓ |
| Quarterly Network Review | ✓ | ✓ |
| Manage Microsoft Critical Software Updates | ✓ | ✓ |
| Monitor Backups | ✓ | ✓ |
| Manage/Monitor Anti Virus, Spam, Malware | ✓ | ✓ |
| Remote Support | | |
|    Incidents Per Month | 5 | ✓ |
| Monitoring | | |
|    Server | ✓ | ✓ |
|    Workstation | ✓ | ✓ |
|    Exchange | | ✓ |
|    SQL | | ✓ |
|    Terminal Service Server | | ✓ |
|    Web Server | | ✓ |
|    Firewall / Router | | ✓ |
|    Change Management | | ✓ |
|    Patch Management | ✓ | ✓ |
| Maintenance | | |
|    PC Maintenance | ✓ | ✓ |
|    Virus Definitions | ✓ | ✓ |
| Hardware & Asset Inventory | | ✓ |
| Software License Inventory | | ✓ |
| Reporting | | |
|    Advanced WAN/Firewall Reporting | | ✓ |
| Firewall/Router Management | | ✓ |
| On-Site Service | | ✓ |
| On-Site Service Billed Hourly | ✓ | |

| Montly Pricing | Basic | Complete Care |
|---|---|---|
| Workstation | $29 | $59 |
| Server | $199 | $399 |
| Firewall Management | $199 | $249 |
| Router Management | $149 | $199 |
| *Network operation and hardware must be stable and in proper working condition* | | |

For Reliable Help with your Computers, Software, Network & those Special Projects.

Call HTS today!

## At **HTS**, IT's Simple.

For More Information or Network Assessment No Cost or Obligation
Call (708) 597-5005
Email: HTS@htspc.net
Visit us on the web @
www.htspc.net

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**HTS**

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