

Supplemental IT Support

Virtual IT Partner



EVEN WITH A DEDICATED IT STAFF OR DEPARTMENT, SOMETIMES IT'S JUST NOT ENOUGH

Already have an internal IT department or a technical guru on site that handles most of your day-to-day IT issues? HTS isn't out to replace them, but we can certainly supplement and assist your current internal IT staff by providing our 24x7x365 monitoring, maintenance, and support. Your current IT staff will be able to take advantage of us as we strive to prevent downtime. If your current IT department is overloaded, HTS is the perfect solution for lightening their workload to ensure the rest of your company continues to function without a hitch.

We can assist in these key areas:

Managed IT Services — Cover all the bases. Our comprehensive approach to Managed IT services provides you with proactive, preventive and responsive IT.

Our managed IT services include:

- Network and Server Monitoring
- Patch Management
- Proactive Remediation
- On-site field service
- VCIO level IT Strategy
- Project Management
- Consulting

Consulting & Projects

Get it done right. Tell us about your project or plan and we'll develop the strategy, provide the team, procure equipment, install and configure the system and even provide financing options if desired.

Services cover these areas and more:

- IT Relocation Services
- Business Technology Consulting
- Network Design
- Deployment Services and Consulting
- Desktop & Server Virtualization
- Network Design
- Network Security
- Network Assessment

IT Solutions — Leverage critical technology. Weigh in on emerging trends to assess opportunities that can give your business a competitive advantage.

Call us when you need help with:

- Cloud Services
- Mobile Device Management
- Business Continuity
- Network Security
- Data Backup
- Unified Communications
- VoIP
- Video Security Camera Systems
- Door Access Control
- Structured Wiring

Whatever the challenge, you can move forward with confidence knowing that HTS is the supplemental IT support team that more and more companies are turning to.



HERITAGE TECHNOLOGY SOLUTIONS

13600 S. Kenton Ave. • Crestwood, IL 60445

Phone: (708) 597-5005 • Fax: (708) 597-5091 • www.htspc.net

