



TOOLSET OVERVIEW

- Provides a unified approach to the most common and needed management tools needed in IT
- Saves money by consolidating tools into a monthly expense
- Unifies access to status and action via single web portal
- Provides critical security and security management features
- Allows for detailed auditing and reporting across the products
- Can alert on critical issues automatically, via ticket and through personal notifications
- Eliminates managing software updates and renewal contracts

Anti-Malware

Malwarebytes business products provide the strong anti-malware detection and the remediation your business needs to survive in today's threatscape. Unique and powerful, Malwarebytes business products deliver the layered defense experts recommend.



- Built to protect your business when most traditional endpoint solutions can't

CCleaner

- Automatic Cleaning - CCleaner can be scheduled to clean and optimize across profiles automatically.
- Endpoint Optimization - CCleaner cleans out unnecessary files to free up valuable hard drive space, clears old registries that lead to instability and erases cookies from endpoints to keep client data confidential and secure.
- Stop Unnecessary Programs - CCleaner stops Windows from running unnecessary background programs during startup that slow down endpoints. The result is faster boot times for end-users.
- Eliminate Disruptions - Endpoints are cleaned quickly so end-user never experience downtime.



3rd Party Patching

The App-Care patch management solution extends the power patch management capabilities beyond just Microsoft updates to third party applications such as Adobe Reader, Adobe Flash, Java Runtime and more. Unpatched applications are highly vulnerable to malware which cost IT service providers time and money to remove. Created to integrate with LabTech, App-Care downloads necessary updates for devices and can push patches to computers to close security gaps in third party applications. Take control to automate the process and schedule patch installation to occur on your terms.



Secondary Virus

HitmanPro is a second opinion scanner designed to rescue computers that have become infected with viruses, spyware, Trojans, rootkits and other threats.

HitmanPro works alongside your existing antivirus software to detect and remove zero-day and other malware designed to evade detection by traditional antivirus software. It combines cloud computing, multi-criteria heuristics and behavioral analysis to effectively reveal and bypass the deceptive techniques employed by modern malware.



Anti-Virus

Award winning protection and performance. License per agent

- Antivirus for PCs and Macs
- Low CPU and memory usage
- Email security and anti-phishing
- Firewall protection
- Malicious website blocking



Hosted Email

Since 2001, Securence is the worldwide leader in hosted email

- Advanced Spam Blocking
- Email Cloning
- Message Forwarding
- Advanced Routing
- Spam Quarantine



- 50 GB mailbox per user
- One Note 1 TB file storage and sharing
- Skype for Business HD video conferencing
- Office Online

Data Backup

StorageCraft® ShadowProtect® is a disk-to-disk recovery solution designed to provide fast, simple, reliable protection and recovery on both physical and virtual servers from local disk or off-premise cloud storage



PRICE LIST

HERITAGE VIRTUAL IT PARTNER - TOOLS	Monthly Costs
Labtech - monitoring, alerting, reporting, patching, remediation	\$7.00
includes Assurance updates	
Security Bundle	\$5.50
Appcare, Hitman, Malware Bytes, Ccleaner	
3rd party patching, secondary virus, malware protection, disc cleaner	
Virus	\$3.00
Web Root Anti Virus	
Backup	\$25.00
efolder local backup	
Backup	\$1.00
efolder off-site remote (per GB)	
Hosted Exchange with SPAM	\$12.95
Securence	
After Hours Live Help Desk	\$19.00
Office 365 - Essentials	\$5.00
Sonicwall Analyzer Content Filter reporting	\$349.00
Syslog Monitoring	\$495.00
PC station (for Analyzer and SysLog - 1 dedicated PC for each app)	\$499.00